



To whom it may concern:

Azodyl™ is a proprietary blend of three bacteria formulated to support normal renal health and function.

As its primary components are live organisms, Azodyl™ requires great care when handling. It is shipped to the veterinarian on ice packs to ensure temperatures below 54 degrees F. The product should be stored at refrigeration temperatures in both the hospital setting and the end-user's home. While stability studies indicate that Azodyl™ is stable at room temperature for up to 10 days, conditions exceeding these parameters will damage the product and diminish its efficacy.

Vetoquinol believes that the administration of Azodyl™ will be most successful when supervised by a veterinarian and shipped from an authorized distributor. Our sales force is knowledgeable in the handling of our product and educates our distributor partners in these procedures. We cannot guarantee the quality or efficacy of Azodyl™ when purchased through a non-authorized distributor.

Sincerely,

A handwritten signature in blue ink, appearing to read "James Spezio, DVM".

James Spezio, DVM  
Scientific Affairs Manager  
Vetoquinol USA, Inc.